

Volleyball Alberta Refund Policy | 2017-2018 Season

Revised: September 7, 2017

Membership Types and Refund Eligibility

- VA Recreational Player, 12U, Adult & Masters, Sitting Player / VC non-competitive Membership types are non-refundable.
- VA Indoor (13U – 18U) Player / VC Competitive Player Membership types are non-refundable after 30 days of purchase.
- VA Coach Role & Club President / VC Leaders – Competitive Membership types are non-refundable after 30 days of purchase.
- VA Officials / VC Indoor Referee types are non-refundable.
- VA Adult Beach League Contact / VC non-competitive Membership types are non-refundable.
- VA Youth & Adult Beach Recreational Player / VC non-competitive membership types are non-refundable.
- VA Youth & Adult Beach Competitive Player / VC competitive membership types are non-refundable after 30 days of purchase.

*Volleyball Alberta will consider any special circumstances (e.g. duplicate purchase (system error), if a competitive player membership was purchased and the team disbands before attending a premier event, the refund request will be considered).

Indoor Season

- All participants trying out for club volleyball will be required to register as a “recreational player role” (\$8.25 = \$5 plus GST/Volleyball Alberta + \$3.00/Volleyball Canada); **THIS IS NON-REFUNDABLE.**

Note: Should the player make the team they try out for, this amount will be applied to their membership fees when added to the team.

Season Tournament Refunds:

- Tournament fees, less a \$35 administration fee, will be refunded should a team withdraw prior to the tournament deadline date; after the deadline date, all fees will be forfeited. Late registrations will not be eligible for refunds.

Outdoor Season

Beach League Refunds:

- Teams withdrawing from the league prior to the first week of game play will be entitled to a refund of league fees, less a \$35 administration fee.
- Teams/individuals cancelling after the start of league play but prior to the completion of the second week of competition will be entitled to a refund of 50% of the league fees.
- Teams/individuals cancelling after the second week of league play will forfeit 100% of their league fees.

Beach Tournament Refunds:

- Teams withdrawing from a tournament before the deadline date will be entitled to a refund of tournament fees, less an administration fee (Youth tournaments \$10/Adult tournaments \$15). After the deadline date, all fees are forfeited. * Late registrations will not be eligible for refunds.

Summer & Identification Camps

JVC & SLVC Summer Camp Refunds:

- A refund of camp fees, less a \$35 administration fee, will be issued if withdrawing from the camp prior to June 1. A refund of \$150 will be issued if withdrawing after June 1. All registration fees are forfeited if withdrawing after June 10th.***
- Should a participant withdraw from a camp after the commencement of the camp, due to injury or family emergency, a refund will be issued at a rate of \$50 per day for the remaining days of the camp

Identification Camp Refunds:

- Identification Camp fees, less a \$35 administration fee, will be refunded if withdrawing from the camp 1 week prior to the event; after the deadline date all registration fees are forfeited.*

Coaching Clinics

- Clinic fees, less a \$35 administration fee, will be refunded if withdrawing from the clinic 1 week prior to the event; after the deadline date all registration fees are forfeited.

Arctic/Summer/Winter Games Tryouts

- There will be no refunds for Winter/Summer Games registration/tryouts fees, unless there is an injury/illness.

* - Withdrawal due to injury/illness will result in a refund, less the stated administration fee, upon receipt of a doctor's note

** - In the event that a spot is filled from a waiting list, a refund, less the stated administration fee, will be issued

Please note that late registrations will not be eligible for refunds. This applies to all Indoor, Outdoor, Camps, Clinics and Program registrations.

Saville/GO Centre Programs

GO League Program:

- Program fees, less a \$35 administration fee, will be refunded if withdrawing prior to the deadline date; after the deadline date, all registration fees are forfeited. ***

GO Atomic Program:

- Program fees, less a \$15 administration fee, will be refunded if withdrawing prior to the deadline date; after the deadline date, all registration fees are forfeited. ***

13U Tripleball

- Program fees, less a \$15 administration fee, will be refunded if withdrawing prior to the deadline date; after the deadline date, all registration fees are forfeited. ***

Homeschool

- Program fees, less a \$15 administration fee, will be refunded if withdrawing prior to the deadline date; after the deadline date, all registration fees are forfeited. ***

Mini-Volley

- Program fees, less a \$10 administration fee, will be refunded if withdrawing prior to the deadline date; after the deadline date, all registration fees are forfeited. ***

Intro to Volleyball

- Program fees, less a \$15 administration fee, will be refunded if withdrawing prior to the deadline date; after the deadline date, all registration fees are forfeited. ***

Summer camps

- Program fees, less a \$35 administration fee, will be refunded if withdrawing 1 week prior to the camp start date; after that, all registration fees are forfeited. ***

* - Withdrawal due to injury/illness will result in a refund, less the stated administration fee, upon receipt of a doctor's note

*** - In the event that a spot is filled from a waiting list, a refund, less the stated administration fee, will be issued

Please note that late registrations will not be eligible for refunds. This applies to all Indoor, Outdoor, Camps, Clinics and Program registrations.