



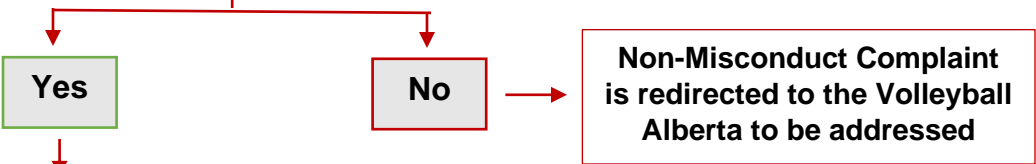
Complaint Process Overview



****If complaint is related to bylaws, rules, policies, and/or procedures, please contact:**
info@volleyballalberta.ca

If complaint/inquiry is related to **maltreatment, misconduct, discrimination, violence, bullying or harassment**, contact the Third Party Independent Safe Sport Officer (SSO),
The Canadian Sport Helpline: 1-888-837-7678 – info@abuse-free-sport.ca
OR
Lise Maclean at: lise@wiserworkplaces.ca
to review and provide guidance on proceeding below

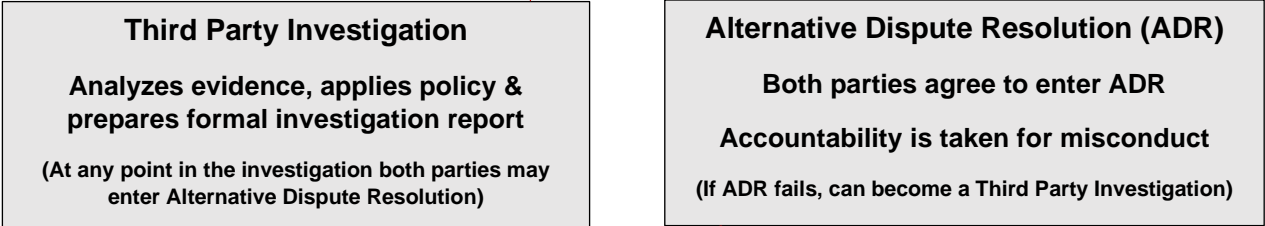
Is the alleged misconduct covered under the [VA Discipline & Complaints Policy](#)?



SSO Intake Process: Preliminary Review



Independent Case Manager/SSO



Discipline Panel
Hears and reviews evidence, and applies sanctions if appropriate, in accordance with [VA Discipline & Complaints Policy](#)

DECISION
(for Appeals, refer to [VA Appeals Policy](#))